

RETURNS FORM

7 days return guaranteed

If you are unhappy with the item(s) and if you would like to return, please fill this return form within 7 days of your item delivery

01. Fill in your personal details.
02. Fill in your order details.
02. Please fill the item(s) details. Tick whether you would like a refund or an exchange.
03. If you require an exchange, make sure you fill in the STEP 04 .
04. If you were sent the wrong item, make sure you fill in the details on STEP 05.
05. Enclose the form with your parcel and we will process within 3 working days of receipt.
05. It is your responsibility to send the item safely to us. It would be advisable to use a courier that uses a tracking service.

Step 01: Personnel Details

Name		Country	
Address		Phone	
City		Email	
Post Code			

Step 02: Order Details

Order Date		Order No	
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Step 03: Product Details

Product Code	Qty	Price	Refund	Exchange	Reason For

Step 04: Exchange Only

Product Code	Replacement Size	Qty

All items returned must be in their original condition within 7 days of receiving the item. The goods are your responsibility until they reach our Warehouse.
We recommend you use a postal service that insures you for the value of the goods you are returning. We cannot exchange pierced jewellery or accessories due to hygiene reasons. All exchanges are subject to availability. This returns policy does not affect your statutory rights. Please see the T&C.

Step 05: Incorrect Items Received

Ordered Item	Code of Received Item	I wan the original item	I want a refund